




Recognizing outstanding community associations that establish excellent standards, encourage community involvement, maintain fiscal responsibility, and improve the quality of life for community residents.


PENNSYLVANIA AND
DELAWARE VALLEY CHAPTER
community
ASSOCIATIONS INSTITUTE

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**GOLD STAR
community**



**Life is better in a
Gold Star Community.**

A Model for Community Associations



Life is better in a Gold Star Community.

The *Gold Star Community* program recognizes communities that work hard to develop and maintain standards, encourage community participation, maintain fiscal stability, and positively impact the quality of life for residents.

Homeowners and managers believe the *Gold Star Community* program is an excellent way to evaluate policies and procedures and assure that their associations are operating within basic industry standards.

Benefits

Gold Star Community Associations receive:

- ★ A letter acknowledging that the association has met basic industry standards and is qualified as a *Gold Star Community*.
- ★ A *Gold Star Community* certificate, suitable for framing.
- ★ *Gold Star Community* logos for use on association letterhead and community documents.
- ★ One *Gold Star Community* display sign with updated vinyl numbers upon re-certification and a press release for distribution to media and realtors.
- ★ Recognition in the Chapter's Membership and Services Directory and other venues.
- ★ A copy of the *Gold Star Community* brochure for use in re-sale, welcome, and newcomer packets and to send to community residents.

Homeowners say...

"The Board of Directors at Traditions at Skippack view the CAI Gold Star program as a highly regarded standard for excellence in all facets of community management. Receiving this award from an independent organization of community management experts, confirms to our residents that their community is being managed to the highest standards in the industry. This award also makes our community much more appealing to prospective residents, resulting in strong property values."

*Tom Adamski, President
Traditions at Skippack*

"The Gravel Hill board believes Gold Star recognition makes each of the homes in the association more valuable."

*Richard Ludwig, President
The Clusters of Gravel Hill*

Managers say...

"As a community manager, I find the *Gold Star* application to be a valuable tool. I use it to determine how the association and management are operating. Is the board periodically updating the reserve analysis? Does the board adequately keep homeowners informed? Is the association sufficiently insured? The application process helps me ensure the association is meeting its responsibilities."

*Pat Connolly, PCAM
The Wentworth Group*

"We were notified that our reserves were not being funded adequately to be considered for *Gold Star* recognition. We used this information to urge our members to increase the operating budget for reserves so that we comply with industry standards and our reserve study. Thank you CAI for identifying an issue we needed assistance with for the benefit of our members!"

Carol Richard, AMS

How can my association apply for the Gold Star review and recognition?

To request an application for *Gold Star Community* recognition, or to learn how CAI is working for homeowners and community associations, please call the Pennsylvania & Delaware Valley Chapter office, toll-free, at 1.877.608.9777 or download an application at www.cai-padelval.org.

Applications and Renewals

Two ways to be recognized: self-nominate your community or be nominated by a CAI member

Recognition is valid for a three-year period with additional three-year renewal opportunities.

Gold Star recipients are selected twice a year.

**Applications are due
between January 1 - February 15
or between August 1 - September 15.**

Associations are not required to be CAI members to qualify for Gold Star recognition.