



Recognizing outstanding community associations that establish excellent standards, encourage community involvement, maintain fiscal responsibility, and improve the quality of life for community residents.



601 S. Henderson Road,
Suite 151
King of Prussia, Pennsylvania 19406

Toll-free: 1.877.608.9777

Phone: 610.783.1315

Fax: 610.783.1318

E-Mail: info@cai-padelval.org

www.cai-padelval.org



**GOLD STAR
community**



**Life is better in a
Gold Star Community.™**

A Model for Community Associations™



Life is better in a Gold Star Community.™

The *Gold Star Community* program recognizes communities that work hard to develop and maintain standards, encourage community participation, maintain fiscal stability, and positively impact the quality of life for residents.

Homeowners and managers believe the *Gold Star Community* program is an excellent way to evaluate policies and procedures and assure that their associations are operating within basic industry standards.

Benefits

Gold Star Community Associations receive:

- ★ A letter acknowledging that the association has met basic industry standards and is qualified as a *Gold Star Community*.
- ★ A *Gold Star Community* certificate, suitable for framing.
- ★ *Gold Star Community* logos for use on association letterhead and community documents.
- ★ One *Gold Star Community* display sign with updated vinyl numbers upon re-certification and a press release for distribution to media and realtors.
- ★ Recognition in the Chapter's Membership and Services Directory and other venues.
- ★ A copy of the *Gold Star Community* brochure for use in re-sale, welcome, and newcomer packets and to send to community residents.

Homeowners say...

"Achieving and then maintaining CAI's Gold Star Community Recognition is important to the board of trustees and owners of the Village Grande at Millers Run because it provides a clear focus, an independent review, and an opportunity to benchmark the communities fiscal and non-fiscal policies and procedures. We believe that the criteria required to achieve this recognition will continue to create a positive impact on the quality of life of our residents."

Tad Hershey
President, *Village Grande at Millers Run Homeowners' Association*

Managers say...

"The value behind being a Gold Star member is priceless. Residents and prospective owners are confident that the association is healthy financially, aesthetically, and providing a strong community neighborhood environment. We love to show off our Gold Star sign in our management office and on our website."

Jill Geiger, CMCA, AMS, PCAM
Associa Mid-Atlantic, AAMC

"As a community manager, I find the *Gold Star* application to be a valuable tool. I use it to determine how the association and management are operating. Is the board periodically updating the reserve analysis? Does the board adequately keep homeowners informed? Is the association sufficiently insured? The application process helps me ensure the association is meeting its responsibilities."

Pat Connolly, CMCA, PCAM
Access Property Management

"Having achieved Gold Star Community status is something the Hemlock Farms Community Association is very proud of. We explain to members and our incoming new homeowners what criterial is needed for this award and it always helps assure members new and old that Hemlock Farms is a great place to live."

John Wormuth, CMCA
Hemlock Farms Community Association

How can my association apply for Gold Star review and recognition?

To request an application for *Gold Star Community* recognition, or to learn how CAI is working for homeowners and community associations, please call the Pennsylvania & Delaware Valley Chapter office, toll-free, at 1.877.608.9777 or download an application at www.cai-padelval.org.

Applications and Renewals

Two ways to be recognized: self-nominate your community or be nominated by a CAI member

Recognition is valid for a three-year period with additional three-year renewal opportunities.

Gold Star recipients are selected twice a year.

**Applications are due
between January 1 - March 1.
or between August 1 - October 1.**

Associations are not required to be CAI members to qualify for Gold Star recognition.

